

Conditions of Use

Following „General Terms & Conditions“ are the basic for all transactions between Naturkosmetik-Deutschland as company and their customers (partners). They are exclusive valid and will be accepted by customers at any taking order or other kind of relation.

1 Company Details

Naturkosmetik Deutschland
Roonstr. 47
28203 Bremen
Germany

Revenue Office: Bremen / Germany

Phone: 0049 (0)421-702646
Fax: 0049 (0)421-702674
E-mail: service@naturkosmetik-deutschland.de

2 Contract conclusion

The display of our products at our internet presence only contains an invitation for the customer for submitting an offer. With placing an order the customer submits an offer according to § 145 German Civil Code. The customer receives an acknowledgement regarding the receipt of the order via E-Mail. A contract with us is concluded if we accept the customer's order in written or textual form within 2 business days after sending the order. Therefore the time the customer receives the declaration of acceptance is relevant. A business day is any day that is not a Sunday or a German legal holiday.

3 Delivery, shipping costs, transfer of risk

The delivery is executed always corresponding to the shipping costs shown in the individual case. Provided the customer is consumer we bear the shipping risk in any case regardless of the delivery method. Provided the customer is businessman he has to bear all shipping risks and dangers as soon as we forwarded the goods to the commissioned logistic partner.

4 Reservation of proprietary rights

The delivered goods maintain our property until the completed payment of the purchase price.

5 Payments

Only those payment methods are accepted which have been displayed to the „Discount & Delivery“.

6 Warranty

The German legal rights on warranty subsist.

7 Information for consumers regarding distance contracts as well as customer information for contracts within e-commerce

- a) We are not subject to any specific and above not mentioned codes of conduct.
- b) Possible input errors with placing an order can be identified and corrected with the help and delete as well as change function at any time of the final confirmation before sending the contractual declaration.
- c) For the particular features of the products offered by us as well as the validity of temporary offers please turn to the individual product descriptions in the frame of our website.

- d) The language available for contract conclusion is German.
- e) You can bring complaints and warranty claims to notice under the address stated in the provider identification.
- d) The contract text is not filed by us and thus is not available for you as a customer through us after conclusion of the contract.
- g) Information regarding payment, delivery or compliance can be found in our offers.

8 Miscellaneous

For the contractual relationship between us and the customer as well as for the individual terms and conditions the law of the Federal Republic of Germany applies. Provided the customer is consumer the legally applying rules and regulations, which must not be altered by agreement, for consumer protection according to the law of the state in which the consumer has his permanent residence remain untouched by this agreement. The usage of the UN Convention on Contracts for the International Sale of Goods is excluded.